COMMONWEALTH OF KENTUCKY

Andy Beshear
GOVERNOR

TRANSPORTATION CABINET
200 Mero Street
Frankfort, Kentucky 40601

Jim Gray
SECRETARY

MEMORANDUM FOR SUBMISSION

REPORT OF IDENTITY DOCUMENT ISSUANCE

TO: **LEGISLATIVE RESEARCH COMMISSION**

Co-Chair Senator Robert Stivers	*Co-Chair Rep. David Osborne*
Senator David Givens	*Senator Robby Mills*
Senator Gerald Neal	*Senator Reginald Thomas*
Senator Mike Wilson	*Senator Max Wise*
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Representative Al Gentry	*Representative David Meade*
Representative Suzanne Miles	*Representative Jason Nemes*
Representative Steven Rudy	*Representative Pam Stevenson*

FROM: **Department of Motor Vehicle Regulation Commissioner Matt Cole**

DATE: **October 1st, 2025**

SUBJECT: **REPORT FOR IDENTITY DOCUMENT ISSUANCE**

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KRS 186.407 requires an annual report for each Driver Licensing Regional Office of the following: Number of identity documents, by type, issued at each location; Total cost to operate each location; Total cost to operate the office; and total receipts collect.

The Kentucky Transportation Cabinet (KYTC) operates a network of Driver License Regional Offices across the state, dedicated to providing a wide range of licensing services. These regional offices handle tasks such as issuing, renewing, and replacing driver's licenses, REAL IDs, identification cards, and permits. By centralizing these services at regional offices, KYTC ensures consistent and efficient service, while enhancing security and reducing fraud. Additionally, the offices offer modern amenities, including online scheduling for appointments and digital queue systems, to reduce wait times and streamline the customer experience.

This network of regional offices is strategically located to cover all regions, ensuring that citizens have access to licensing services within a reasonable distance. Furthermore, the regional offices are integral to KYTC's mission to provide secure credentials, support public

safety, and implement federal requirements, such as the issuance of REAL IDs, which are compliant with enhanced identification standards for domestic travel and federal facility access.

During the reporting period between October 2024 and September 2025:

- **427,944 standard credentials** were issued

- **629,945 REAL ID credentials** were issued

The cost of operating every regional office includes the cost of KYTC's photo licensing program - totaling **$4,844,820.04**. Additionally, the costs of operating Driver Licensing from our Central office totaled **$3,654,501.26**. This puts total operating costs at **$38,109,981.14**, while the total receipts generated from credential issuance was **$34,217,543.76**.

Respectfully,

Matthew Cole

Matthew Cole
Commissioner
Department of Vehicle Regulation
Kentucky Transportation Cabinet